

Chapter 3

COMMENT ON THE PERFORMANCE OF HEALTH INSPECTIONS, Etc OVERALL:

There are two (2) operational priority projects, namely the development and implementation of the Municipal Health Services Plan and the implementation of the Air Quality Service Plan. Two programmes from these abovementioned priority projects will be implemented in each financial year going forward.

T 3.19.7

COMPONENT G: SECURITY AND SAFETY

This component includes: police; fire; disaster management, licensing and control of animals, and control of public nuisances, etc.

INTRODUCTION TO SECURITY & SAFETY

Safety and Security in Buffalo City operates as the Department of Public Safety and consists of:

Law Enforcement

Traffic Services

Fire & Rescue Services

Disaster Management

T 3.20

3.20 POLICE

This section is divided into Traffic Services and Law Enforcement.

INTRODUCTION TO TRAFFIC SERVICES

Traffic Services operate out of offices in East London and King Williams Town, with a vehicle testing station in Zwelitsha and a vehicle registration and licensing office, as well as a driving licence test facility, in Gonubie.

The Traffic Services team covers the majority of the BCMM area of jurisdiction, albeit in limited capacity. Traffic Enforcement and Policing are visible in Mdantsane, with the department having two dedicated vehicles patrolling this suburb. Whilst progress has been made in terms of the extension of services and facilities, Traffic Services remain primarily focused in the urban areas. Funding for a new learner's licence testing facility in Mdantsane has been secured, and plans are underway to establish this facility which will enhance service delivery in the midland area.

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The high rate of vehicle accidents on the City's roads continues to claim countless lives and place a heavy burden on emergency services resources. The Department's objectives are to reduce the vehicle accident rate on the City's roads by ensuring that resources are directed towards: national road safety strategies, including the Arrive Alive campaign; a no-nonsense approach towards the general disregard for traffic rules and regulations especially by taxis; speed limit enforcement to be expanded, especially in high frequency accident locations and pedestrian risk areas; the assignment of speed cameras based on the most problematic accident locations; and increased visibility through peak hour patrols and regular roadblocks across the City to determine both driver and vehicle fitness.

T 3.20.1

Metropolitan Police Service Data (Traffic Services)					
	Details	2011/2012	2012/2013		2013/2014
		Actual No.	Estimate No.	Actual No.	Estimate No.
1	Number of road traffic accidents during the year	11959		4513	
2	Number of by-law infringements attended	8287		6269	
3	Number of police officers in the field on an average day			60	
4	Number of police officers on duty on an average day			60	

T 3.20.2

Note - it is difficult to provide estimates for road traffic accidents and infringements, as these are beyond the department's control.

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Service Objectives	Police Policy Objectives Taken From IDP (Traffic Services)										
	Outline Service Targets		2011/2012		2012/2013		2013/2014	2014/2015	2015/2016		
	Target	Actual	Target	Actual	Target	Actual	(viii)	(ix)	(x)		
(i)	(ii)	(iii)	(iv)	(v)	(vi)	(vii)	(viii)	(ix)	(x)		
Service Objectives:											
Provide a safe traffic environment in hot spot areas	Reduce & prevent accidents within BCMM	1%	10%	1%	2%	46%	2%	3%	4%		
To ensure an efficient & responsive traffic & law enforcement service within BCMM	% Progress made towards the establishment & construction of the testing centre	10%	10 % Planning phase completed	10% planning phase	30% Earthworks	0%	30% Earthworks	60% Construction phase	80% Construction phase		
To ensure a safe and secure traffic environment within BCMM	Establish Traffic & Law Enforcement offices by upgrading existing Fire Station KWT	10%	10% Planning phase completed	10% planning phase	30% Construction Phase	0%	30% Construction Phase	60% Construction phase	80% Construction phase		
	Number of measures implemented to enhance road safety		80		100	354	100	100	120		

T.3.20.3

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Employees: Traffic Officers					
Job Level	2011/2012	2012/2013			
Traffic	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
Administrators	No.	No.	No.	No.	%
Commander & Regional Commanders	3	3	3	0	0%
Other Traffic officers & Wardens					
0 - 3	22	21	21		0%
4 - 6	91	98	96	2	2%
7 - 9	86	95	88	7	7%
10 - 12	22	24	22	2	8%
13 - 15	0	0	0	0	#DIV/0!
16 - 18	0	0	0	0	#DIV/0!
19 - 20	0	0	0	0	#DIV/0!
Total	221	238	227	11	5%

*Totals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. *Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days.*

T 3.20.4

Financial Performance Year 0: Police					
					R'000
Details	Year -1	Year 0			
	Actual	Original Budget	Adjustment Budget	Actual	Variance to Budget
Total Operational Revenue	5,416	11,739	11,739	5,916	-98%
Expenditure:					
Employees	81,197	86,640	86,221	88,939	3%
Repairs and Maintenance	1,282	1,478	1,528	1,518	3%
Other	17,893	17,987	19,136	19,233	6%
Total Operational Expenditure	100,372	106,105	106,886	109,690	3%
Net Operational Expenditure	94,957	94,365	95,146	103,773	9%

Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual and Original Budget by the Actual.

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COMMENT ON THE PERFORMANCE OF TRAFFIC SERVICES OVERALL:

The following outlines the overall performance of Traffic Services during the period under review, providing a picture of key improvements during the period under review:

Number of traffic notices paid – has increased to R24,369

Traffic notices issued for - 2011/12 was 77,499 – this increased in 2012/13 to 115,145 notices, which is a 49% increase.

The number of roadblocks increased from 60 in the 2011/12 financial year to 240 road blocks in 2012/13, which is a 300% improvement from 2011/12.

Measures to improve road safety: in 2011/12, 60 special programmes were undertaken; in 2012/13 this escalated to 354 special programmes, which is 490% more than the previous year.

Conversions of driving licenses – has increased by 19.36% from 2011/12 to 2012/13.

2012/13 saw a 4.75% increase in the number of learners license applications and an increase of 34.59% in the issuing of learners licences

10.4% more registration licenses and clearance certificates were issued in 2012/13 than the previous year.

The Traffic Safety Plan was approved - the implementation of which will assist in the reduction of accidents across the Metro.

The Mdantsane Testing Centre/Mdantsane Learners License Centre funding has been secured, to the value of R 2.9m. The project is currently in progress. The construction tender is due to close in May 2013, with the finalisation of the project due at end of the 2013/14 financial year.

KWT Traffic Building – The Project Management Unit is busy with the architectural phase of project. Meetings have been held between Traffic Management and the architects. Funding for the 2013/14 and 2014/15 financial years has been confirmed at R3 mil/year, as the construction phase is due to start in the 2013/14 financial year and is to be completed by end of the 2014/15 financial year.

Traffic Vehicles to the value of R 407 392 were purchased.

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Capital Expenditure Year 0: Police						R' 000
Capital Projects	Year 0					
	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value	
Total All	3,000	3,392	658	-356%		
KWT Traffic Building	3,000	600	-	-	600	
Mdantsane testing centre	-	2,100	-	-	2,100	
Traffic Vehicles	-	407	407	100%	407	
Vehicle Replacement - M10/189	-	265	234	100%	265	
Replacement of alcometers x3	-	20	17	100%	20	
<i>Total project value represents the estimated cost of the project on approval by council (including past and future expenditure as appropriate).</i>					T 3.20.6	

COMMENT ON THE PERFORMANCE OF LAW ENFORCEMENT SERVICES:

BCMM has spent 19% its adjusted capital budget allocation for the 2012/13 financial year.

The Law Enforcement Department is committed to enforcing the law against those committing crimes and by-law offences, and is currently in the process of finalizing the Crime Prevention Strategy. The Crime Prevention Strategy will set out the objectives, strategies and priorities of crime prevention.

The Department has undertaken and effectively executed the following for the financial year under review:

The number of offenders arrested/apprehended for crimes such as theft, robbery, assault, shoplifting etc. has increased by 24.77% to 136 arrests during the period under review.

The number of liquor outlets inspected increased from 282 to 389 outlets, which is a 37.94% improvement from 2011/12.

Actions undertaken against illegal electricity connections increased from 2,589 actions carried out in the 2011/12 financial year to 25,743, which is 894.32% increase in 2012/13.

DIC (Drunk in charge) arrests/apprehensions increased by 8.3% from 2011/12.

BCMM saw an increase of 224% in the issue of permits to hold public marches, in terms of the Gatherings Act, since 2011/12.

850 arrests were made of drunk and disorderly pedestrians in the 2012/13 financial year.

646 squatter inspections were undertaken in the 2012/13 financial year.

2,041 vagrant complaints were attended to in the 2012/13 financial year.

29,742 cases of contravention of various by-laws were implemented in the 2012/13 financial year.

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The formulation of a Master Plan for the installation of CCTV cameras across the City is beginning to address the issue of crime in hot spot areas, targeting economic hubs such as the Mdantsane Highway Taxi Rank, the CBD and the Beachfront. The roll out of CCTV cameras at Mdantsane Highway Taxi Rank has proven a useful tool in deterring crime. The next phase to be completed is the Eastern Beach Front area, which will be completed in the 2013/2014 financial year.

The City is also embarking on a process of reviewing existing City by-laws, policies and standard operating procedures to ensure that these are relevant to the changing environment.

Creating a safer and more secure environment for BCMM's residents, visitors and businesses is a key priority and a significant challenge for the Metro.

3.21 FIRE

INTRODUCTION TO FIRE SERVICES

Buffalo City Metropolitan Municipality is one of two local authorities in the Eastern Cape that operates a Hazmat Unit and a Water Rescue Unit. The training section of the Fire and Rescue Services is internationally accredited and offers various fire related training courses to both internal and external candidates. The services offered by the Fire and Rescue Services are:-

The suppression of fires, risk assessments, and attention to all incidents;

Fire Prevention: safety building inspections, approved plans, awareness campaigns, evacuation drills and inspections on taverns in conjunction with SAPS and Disaster Management; and

Fire-related training: During the period under review, the Unit provided a Basic Fire Fighting Course to individuals and people from various companies, trained 20 candidates from Amathole District Municipality on Fire Fighter 1 and 2; and provided additional training to BCMM fire fighters, including 10 BCMM fire fighters attended a NOSA course; 10 fire fighters attended a Basic Ambulance Assistant Course and 10 attended refresher course. The Unit also trained 3 divers and 4 dive supervisors.

Fire Stations are located in East London at Fleet Street, Dunoon Road (Greenfields) and Western Avenue (Vincent). There is also a fire station in Mdantsane, King Williams Town and Dimbaza. The section is currently planning to build fire stations in rural areas.

T 3.21.1

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Metropolitan Fire Service Data					
	Details	2011/2012	2012/2013		2013/2014
		Actual No.	Estimate No.	Actual No.	Estimate No.
1	Total fires attended in the year	2171		2128	
2	Total of other incidents attended in the year	268		266	
3	Average turnout time - urban areas	7min		12min	
4	Average turnout time - rural areas	25min		25min	
5	Fire fighters in post at year end	142		135	
6	Total fire appliances at year end	30		30	
7	Average number of appliance off the road during the year	5		5	
<i>T 3.21.2</i>					

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Fire Service Policy Objectives Taken From IDP									
Service Objectives	Service Indicators (i)	2014/2015011/2012		2014/2015012/2013		Year 2013/2014	Year 2014/2015	Year 2015/2016	
		Target	Actual	Target	Actual				
Service Objective: To deliver sustainable infrastructure that supports social and economic development									
Provide and efficient & responsive Fire rescue facilities to all BCMM communities	No. of Fires Stations built	Planning for KWT Fire Station	Planning complete for KWT Fire Station	Planning for KWT & Chalumna process	1 (complete KWT) & Chalumna process	1 (complete KWT) & Chalumna process	1 (Chalumna)	1 Newlands/Macleantown area	
		1 Fire Engine	1 Fire Engine delivered	1 Fire Engine	1 Fire Engine	0	1 Fire Engine	2 Fire Engines	1 Fire Engine
	No. of fire engines purchased	1 Fire Engine	1 Fire Engine	1 Fire Engine	1 Fire Engine	1 Fire Engine	2 Fire Engines	1 Fire Engine	

T.3.21.3

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Employees: Fire Services					
Job Level	Year -1	Year 2012/2013			
Fire Fighters	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
Administrators	No.	No.	No.	No.	%
Chief Fire Officer & Deputy					
Other Fire Officers					
0 - 3		9	9	0	0%
4 - 6		107	98	9	8%
7 - 9		49	45	4	8%
10 - 12		8	7	1	13%
13 - 15		7	6	1	14%
16 - 18		1	1	0	0%
19 - 20		0	0	0	#DIV/0!
Total		181	166	15	8%

Totals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. *Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days.

T 3.21.4

Financial Performance Year 0: Fire Services					
					R'000
Details	Year -1	Year 0			Variance to Budget
	Actual	Original Budget	Adjustment Budget	Actual	
Total Operational Revenue	59,670	61,868	61,868	68,584	10%
Expenditure:					
Employees	39,649	43,860	43,504	41,357	
Repairs and Maintenance	947	1,408	1,408	991	-42%
Other	13,996	25,118	25,255	14,517	-73%
Total Operational Expenditure	54,592	70,385	70,167	56,864	-24%
Net Operational Expenditure	(5,078)	8,518	8,299	(11,719)	173%

Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual and Original Budget by the Actual.

T 3.21.5

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Capital Expenditure Year 0: Fire Services					
Capital Projects	R' 000				
	Budget	Adjustment Budget	Year 0 Actual Expenditure	Variance from original budget	Total Project Value
Total All	7,128	12,854	5,389	-32%	
2 X Pedestal, Desk, Table, Roller Door - A11/45	-	18	15	100%	18
Closed Circuit Television Network - CCTV	628	628	-	-	1,571
KWT Fire Station	6,000	6,000	1,930	-211%	6,000
New Fire Station (Ward 31,32,33)	500	500	-	-	15,500
Fire Station - KWT	-	3,209	3,209	100%	3,209
Fire Engine - M11/43	-	1,200	-	-	1,200
Insurance Vehicle Replacement - M10/27	-	265	-	-	265
Replacement of vehicle V187 - CNZ185EC - M09/131	-	14	14	100%	14
Insurance Vehicle Replacement - M09/131	-	220	220	100%	220
Learners Licence Centre - Mdantsane	-	800	-	-	800
<i>Total project value represents the estimated cost of the project on approval by council (including past and future expenditure as appropriate.</i>					T 3.21.6

COMMENT ON THE PERFORMANCE OF FIRE SERVICES OVERALL:

During the period under review, the Fire Department completed the construction of the KWT Fire Station, which will improve the speed and efficiency of responses in the KWT region. This was made possible by a capital budget of R6,000,000 and an adjustment budget of R3,209,347.

The planning phase for a new Fire Station in the rural areas was completed in 2012/13. The building phase is due to begin in 2013/14 and is expected to be completed in 2014/15. Land requisition is a major challenge on this project.

An additional Urban Rescue Vehicle for emergency purposes was purchased on the Insurance Vehicle Replacement vote.

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3.22 OTHER (DISASTER MANAGEMENT, ANIMAL CONTROL, CONTROL OF PUBLIC NUISANCES AND OTHER)

INTRODUCTION TO DISASTER MANAGEMENT, ANIMAL CONTROL, CONTROL OF PUBLIC NUISANCES, ETC

The Disaster Management Centre is responsible for the implementation of an integrated multi-sectoral and multi-disciplinary approach to assessing and managing disaster risk and for the co-ordination of post disaster response and recovery. Disaster Management became a function of the Buffalo City Metropolitan Municipality in May 2011.

The following key programmes were undertaken in 2012/13:

Council approval of BCMM Disaster Risk Management Policy Framework and Implementation Plan.

Disaster Risk Assessment and Reduction in Communities at Risk.

Safety at Events Planning and Management in terms of Safety at Sports and Recreational Events Act.

Co-ordination of relief to people affected by floods, fires and other emergencies.

T 3.22.1

SERVICE STATISTICS FOR DISASTER MANAGEMENT, ANIMAL CONTROL, CONTROL OF PUBLIC NUISANCES, ETC

Relief provided to affected persons in informal areas as a result of fire:

Fires	156
Structures	480
Affected persons	1592

Information received from Councillors relating to loss and damage is forwarded to the South African Social Security Agency, Buffalo City Metropolitan Municipality, Human Settlements Department, Roads and Stormwater Department and South African Red Cross as appropriate.

In addition, 260 events safety planning meetings were attended.

T 3.22.2

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Disaster Management, Animal Control, Control of Public Nuisances, Etc Policy Objectives Taken From IDP									
Service Objectives	2014/2015011/2012		2014/2015012/2013		2014/2015		2015/2016		
	Target	Actual	Target	Actual	*Current Year	*Current Year	*Current Year	*Following Year	
Service Indicators (i)	*Previous Year (iii)		*Previous Year (v)	*Current Year (vi)		*Current Year (viii)	(ix)	(x)	
Service Objective: To build a safe & resilient city through Disaster Management									
To build a safe & resilient city through Disaster Management	Milestones towards the Review of the Disaster Risk Management Policy Framework Implementation & Budget Plan	Council Approval	Submitted to Portfolio and Mayoral Committees	Council Approval	Awaiting Mayoral Committee Approval	Awaiting Mayoral Committee Approval	Implementation	Implementation	Implementation

T 3.22.3

Chapter 3

Employees: Disaster Management, Animal Licencing and Control, Control of Public Nuisances, Etc					
Job Level	Year -1	Year 2012/2013			
	Employees	Posts	Employees	Vacancies (fulltime equivalents)	Vacancies (as a % of total posts)
	No.	No.	No.	No.	%
0 - 3		0	0	0	#DIV/0!
4 - 6		5	5	0	0%
7 - 9		0	0	0	#DIV/0!
10 - 12		2	1	1	50%
13 - 15		0	0	0	#DIV/0!
16 - 18		1	1	0	0%
19 - 20		0	0	0	#DIV/0!
Total		8	7	1	13%

Totals should equate to those included in the Chapter 4 total employee schedule. Employees and Posts numbers are as at 30 June. *Posts must be established and funded in the approved budget or adjustments budget. Full-time equivalents are calculated by taking the total number of working days lost (excluding weekends and public holidays) while a post remains vacant and adding together all such days lost by all posts within the same set (e.g. 'senior management') then dividing that total by 250 to give the number of posts equivalent to the accumulated days. T 3.22.4

Financial Performance Year 0: Disaster Management, Animal Licencing and Control, Control of Public Nuisances, Etc					
					R'000
Details	Year -1	Year 0			Variance to Budget
	Actual	Original Budget	Adjustment Budget	Actual	
Total Operational Revenue	819	1,489	1,489	730	-104%
Expenditure:					
Employees	5,369	7,652	7,582	5,084	-51%
Repairs and Maintenance	51	148	148	46	-219%
Other	1,890	1,990	2,005	1,675	-19%
Total Operational Expenditure	7,311	9,790	9,734	6,806	-44%
Net Operational Expenditure	6,492	8,301	8,245	6,075	-37%

Net expenditure to be consistent with summary T 5.1.2 in Chapter 5. Variances are calculated by dividing the difference between the Actual and Original Budget by the Actual. T 3.22.5

Capital Expenditure 2012/2013: Disaster Management, Animal Control, Control of Public Nuisances, Etc					
					R' 000
Capital Projects	2012/2013				
	Budget	Adjustment Budget	Actual Expenditure	Variance from original budget	Total Project Value
Flood Relocation (DM Structures)	-	41,025	-	1.00	41,025

Total project value represents the estimated cost of the project on approval by council (including past and future expenditure as appropriate). T 3.22.6